



**Open Report on behalf of Andrew Crookham,
Executive Director - Resources**

Report to:	Public Protection and Communities Scrutiny Committee
Date:	16 March 2021
Subject:	Service Level Performance Reporting against the Performance Framework 2020-2021 – Quarter 3

Summary:

This report sets out the performance of the Tier 2 Service Level Performance measures for 2020/21 Quarter 3 that are within the remit of the Public Protection and Communities Scrutiny Committee.

Actions Required:

Members of the Public Protection and Communities Scrutiny Committee are invited to review and comment on the performance information contained in this report and highlight any recommendations or further actions for consideration.

1. Background

The Corporate Plan was approved by the County Council on 11 December 2019 and the Executive approved the Corporate Plan Performance Framework 2020/21 on 6 October 2020. The Framework contains performance indicators and key activities against which performance and progress will be reported in order to demonstrate whether the Council is achieving the four ambitions for Lincolnshire as set out in the Corporate Plan.

The accompanying appendices detail the performance in Quarter 3 for the Tier 2 Service Level Performance measures in relation to Public Protection, Lincolnshire Fire and Rescue, and Libraries and Heritage Services as set out in the Performance Framework 2020/21.

2. Conclusion

Members of the Public Protection and Communities Scrutiny Committee are invited to review and comment on the performance information for Quarter 3 and highlight any recommendations or further actions for consideration.

3. Consultation

a) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Community Safety Performance Measures
Appendix B	Fire Safety Performance Measures
Appendix C	Libraries and Heritage Performance Measures
Appendix D	Road Safety Performance Measures
Appendix E	Trading Standards Performance Measures
Appendix F	Volunteering Performance Measures

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Tracy Johnson, Senior Scrutiny Officer, who can be contacted on 07552 253814 or by e-mail at tracy.johnson@lincolnshire.gov.uk